

WHOLE HORSE LTD – RETURNS FORM

We hope that you will be happy with your purchase, should you wish to return an item for exchange or refund we will be happy to do this provided that the item is in fully resalable condition. Please ensure that items returned are folded and packaged as originally received. Marked or damaged items will not be accepted for return.

RETURNS MUST BE MADE WITHIN SEVEN WORKING DAYS OF RECEIPT, ITEMS MUST BE UNUSED AND IN ORIGINAL, UNDAMAGED PACKAGING WITH ALL LABELS ATTACHED.

We regret that we are not able to offer free postage on exchange items. Please complete your card details below to cover postage if you have requested an exchange. If you prefer please enclose a cheque for the original postage cost made payable to Whole Horse Ltd.

1. Please contact us by email to advise of your return
2. Complete the form below and enclose with your parcel
3. Complete your card details if requesting an exchange
4. Send your parcel to us at the address below
5. Please retain proof of postage, we suggest you send packets via first class recorded.

Date:	Order Number
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Name:
Address:
Contact Telephone Number(s)/email address:

Item Returned	Exchange/Refund	Replacement Size	Reason for Return	Price
				£
				£
				£

Further details of exchange/refund/fault

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Credit/Debit Card Details (only if requesting an exchange)

Card Number:

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Expiry Date: Start Date: Issue No: CVC No:

Don't forget to fill in your card details or enclose a cheque if requesting an exchange

Whole Horse Ltd
Unit 1, Acorn Farm Business Centre, Cublington Road, Wing, Leighton Buzzard, Beds, LU7 0LB.

For further details of our returns policy please see our terms and conditions at www.wholehorse.co.uk